

John Grace

UX DESIGNER

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EXPERIENCE

Senior User Experience Designer | Neato Robotics

Remote, July 2021 - present

Designing iOS and Android app experiences for a new line of robot vacuums. Integrating Neato's first robot vacuum accessory, a self-extracting charge base, into the existing ecosystem. Overhauling the design system for scalability, accessibility, and best practices.

User Experience Designer | Expedia

Seattle, October 2019 - July 2021

Reimagining the purchasing experiences for travel insurance. Leading the design and implementation of a micro-site for COVID-19 travel information. Creating prototypes, and north star design concepts. Contributing to the design system and designing for accessibility.

User Experience Designer | Samsung

Seattle, October 2018 - October 2019

Designed and launched Samsung's first global checkout platform. Optimized product pages and configurators. Created concepts for a checkout redesign. Reduced return rates and call volumes.

User Experience Designer | Play Pool

Seattle, May 2018 - June 2018

Created a research-backed app experience to connect billiard players. Interviewed 20+ users at three different pool halls defining three distinct user personas. Tested a high-resolution prototype to confirm successful outcomes.

Art Director | Film & Television Industry

New York City & Seattle, 2007 - 2018

Designed and managed crews building sets and props for TV shows, commercials, and films. Clients included Amazon, Coca-Cola, Heineken, Fiat, Discovery Channel, Samsung, and Comedy Central.

EDUCATION

Boston University

Bachelor of Fine Arts

TRAINING

General Assembly Seattle

UX Design Immersive

HONORS & AWARDS

NY Senate Service Award

For volunteer videography on a medical mission to Haiti

Eagle Scout

Atlanta, GA

SKILLS

Interaction design

Visual design

Design systems

Designing for accessibility

Information architecture

Prototyping

User research

Usability testing

Project management

User-centered design

Art direction

HTML & CSS

TOOLS

Figma

Sketch

InVision

Zeplin

Adobe XD

Photoshop

Flinto

ProtoPie

Principle

Origami

Omnigraffle